

Specialty Pharmacy – Navitus SpecialtyRx

The Navitus SpecialtyRx Pharmacy Program is offered through a partnership with Diplomat Pharmacy. Please call Customer Care at 877-651-4943 or visit www.diplomatpharmacy.com if you would like to know more about SpecialtyRx.

Why should I use Navitus SpecialtyRx for my specialty drug needs?*

There are several good reasons to use SpecialtyRx:

- **Free delivery** of specialty drugs. They can be sent directly to your home, doctor's office or another location.
- **Drug reviews** with registered pharmacists are available. They have experience providing one-on-one care to patients with complex conditions.
- **Refill reminders** will help you avoid running out of your drug.
- **Pharmacists are available** by calling 877-651-4943. They are on hand Monday through Friday from 7:00 a.m. to 10:00 p.m. Central Time. They can also be contacted on Saturday from 7:00 a.m. to 3:00 p.m. Central Time. They are also **on call 24/7 for urgent concerns**.

**Coverage of specialty drugs is subject to the member's formulary. It also depends on the member's benefit package.*

How Do I Know What Drugs are Covered?

Refer to your formulary after logging in to Navi-Gate for Members portal to find out which drugs are covered. Products are identified with a "SP" in the Special Code column. If there is a "MSP" Special Code, you must contact Customer Care at 877-651-4943 to refill your drug.

How Do I Get Started?

To begin receiving your specialty drugs through the Navitus SpecialtyRx program, please contact Customer Care at 877-651-4943. We will contact your health care provider to transfer your prescription.